

DEFFENBAUGH SERVICE, INC
PO BOX 3220
SHAWNEE, KS 66203
PHONE: (913) 631-3300

Dear Kansas Customer,

We would like to welcome you as our customer. The following information will familiarize you with our service and may help with any questions. Please feel free to call with your inquiries or comments.

Service: Your pick up day will be either **MONDAY OR TUESDAY** each week. All waste must be bagged or bundled (no loose trash in containers), weigh no more than 65 pounds, must be curbside by 7:00am, and placed in one spot. Trash must be placed on the ground. We will not remove trash from trailers, trucks, cars, storm drains, etc. All trash must be visible from the street and not blocked by parked vehicles or other items that may restrict crew's ability to remove. We will pick up approximately up to 10 bags of regular household trash per week.

Holidays: We pick up on all holidays except New Years Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Should one of these holidays fall on or before your normal pick up day, your waste will be picked up one day later that week.

Containers: Preferably, containers are to be no larger than 32 gallons. No plastic, metal or cardboard barrels. No 55-gallon barrels will be emptied. Trash cans that are to be thrown away "must" be called in ahead of time.

Yard Debris: 10 bags or bundles of yard waste per week. **Only tree limbs, leaves and grass clippings, will be picked up.** Any other yard debris will require a special pick up. Branches and/or tree limbs should be cut into lengths of 4 feet with a diameter of 4 inches. Bundles should be tied with a diameter not to exceed 18 inches or 65lbs and placed at the curb on the same side as trash, unless compost customer. We will not take yard waste from any container.

Special Service: As a special service to you, and for an additional fee, we will make a "Special Pick Up" of concrete, appliances, furniture, construction/remodeling debris, carpet if more than 2 bundles, or other unusual items that are not included in your normal service. Please call our office for details. This includes sod and/or dirt and rock.

www.deffenbaughindustries.com

Office Hours: 8:00am – 4:30pm Monday through Friday